

Privacy Policy

Last updated: Feb 2026

1. Introduction

Welcome to **Sky Suites Nicosia** (“we”, “us”, “our”).

This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website <https://skysuitesnicosia.com/> (the “Site”) and use our services. By accessing or using our Site, you agree to the terms of this Policy.

We are committed to protecting your privacy and complying with applicable data protection laws including the **EU General Data Protection Regulation (GDPR)**.

2. Information We Collect

We may collect and process the following information:

a. Personal Data (you provide us):

- Name
- Contact information (email address, phone number)
- Booking and reservation details
- Payment information (processed securely by third-party payment providers)
- Communication preferences and correspondence
- Any other information you choose to submit via forms on the Site

b. Usage Data (automatically collected):

- IP address
- Browser type and version
- Device identifiers
- Pages viewed and time spent on the Site
- Log files and analytics data

c. Cookies & Tracking Technologies:

We and our service providers use cookies and similar technologies (such as web beacons, pixels) to collect information and improve your experience on our Site. You can choose which cookies to allow through our cookie consent tool when you visit the Site.

3. How We Use Your Information

We use the information we collect for purposes including:

- Providing and managing your bookings and reservations
- Responding to enquiries and customer service
- Personalising and improving our services
- Sending administrative communications, updates, offers
- Analysing Site usage and performance
- Complying with legal obligations

4. Legal Basis for Processing (GDPR)

Where applicable, we rely on one or more lawful bases to process personal data, including:

- Processing necessary for performance of a contract (e.g., booking services)
- Legitimate interests in improving our Site and services
- Consent where required (e.g., marketing communications, cookie preferences)
- Compliance with legal obligations

5. Disclosure of Your Information

We may share your personal data with:

- Service providers who help operate our Site and provide services (e.g., hosting, reservation systems)
- Third-party partners involved in processing bookings
- Law enforcement or regulatory authorities if required by law
- Affiliates and business partners with your consent

We will not sell your personal data to third parties.

6. Third-Party Services

Our Site may include links to third-party sites, plugins, and services. These third parties have their own privacy practices and are not governed by this Privacy Policy.

7. Cookies and Tracking

We use cookies to:

- Ensure proper Site functionality
- Analyse Site usage
- Personalise content and advertisements

You can accept or reject non-essential cookies using our consent banner. Essential cookies are necessary for core Site functions.

8. Data Retention

We retain personal data only as long as needed for the purposes described in this Policy or to comply with legal obligations. After that, we securely delete or anonymise the data.

9. Your Rights (GDPR)

If you are in the EU or UK, you have rights under data protection laws including:

- Right to access your personal data
- Right to correct inaccurate information
- Right to delete your personal data (“right to be forgotten”)
- Right to restrict or object to processing
- Right to withdraw consent
- Right to data portability

To exercise your rights or make a request, contact us using the details below.

10. Security

We implement appropriate technical and organisational measures to protect your data from unauthorised access, disclosure, or loss. However, no method of transmission over the internet is fully secure.

11. Children’s Privacy

Our Site is not intended for children under 16. We do not knowingly collect personal information from children. If you believe a child has provided personal data, please contact us so we can delete it.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The updated Policy will be posted here with a new “Last updated” date.

13. Contact Us

If you have questions about this Privacy Policy or want to exercise your rights, please contact:

Email: reservations@skysuitesnicosia.com

Mailing Address: 23 Agias Paraskevis, 10th Floor, Strovolos, 2002, Nicosia